

Case Study

Delivery of IT Security Initiatives to Leading Insurance Underwriter













The Client

Based in London and listed on the London Stock Exchange, this leading Insurance underwriter uses its insight to deliver excellence and achieve success across the risk-taking insurance business.

Our client operates at Lloyd's of London through its underwriting syndicate as part of the Lloyd's market, and enjoys the overall A (A.M. Best) and A+ (Standard & Poor's; Fitch) Lloyd's ratings. The client underwrites a mix of short and long-tail business. The Group employs approximately 650 people based in London, Zurich, Australia and America.

ZDL Group has been working with this client as a valued IT security partner of choice since 2012, and has implemented many important IT security services on the client's behalf to further strengthen their overall IT security posture in a complex and ever-changing business environment.

Key Projects Undertaken Include:

-  Full review of client IT strategy, gap analysis, recommendations and required remediation
-  Writing of all corporate-wide IT security policies
-  Writing of a worldwide Employee Handbook
-  Education and Training to all 650+ staff globally
-  Full Web Application Penetration testing of critical applications
-  Complex review of client software applications and source code review
-  Architecture & Infrastructure review and analysis
-  Development of Active Directory
-  Policy review for BYOD (Bring Your Own Device)
-  **ZDL Group** has a full-time Senior Consultant on the client site providing daily support, recommendations and remediation as well as bringing together the full support and experience of the ZDL Group team to deliver complex IT security consulting services.

The Results

Full project management and resource planning, combined with ZDL Group best practice, enabled us to consistently deliver quality on all assignments, on time, every time, and always within budget.

Our Client's Feedback:

'We are very proud of the continuing improvements we are making to consistently improve our overall IT security posture. Our clients demand confidentiality and security of their data and financial transactions and assurances that we are compliant with all current regulations.'

*By working closely with **ZDL Group** we are ensuring that we have an active program of continuous improvement based on their experience and our needs.*

*We believe we could not have achieved the level of success we have without the advice, support and guidance of the **ZDL Group** team of experienced consultants.*

***ZDL Group's** attention to detail, customer satisfaction, experience, knowledge, quality and consistency has enabled my team to align our IT strategy to our business strategy providing us with real TCO and ROI.'*

Chief Information Officer

Delivering Excellence in Cyber Security

At ZDL, we believe that effective risk management requires a holistic 360° approach. We take a comprehensive view of our clients' cyber security risks and provide quality services to address those risks.

Our approach to Total Security Management helps make our clients' infrastructure, applications and data more secure in the face of a continually evolving Threat Landscape. Our aim is to build a partnership with our clients, built on a mutual respect and understanding of each other's businesses. We become a part of our clients' team, a valued partner; an intrinsic part of their business.

ZDL's 4 key service areas are designed to focus on our clients' cyber resilience journey. Our unique portfolio of services enables you to build an agile, responsive security infrastructure and strategy.

Our Services

Ethical Hacking



- Broad Security Review
- Red Teaming
- Security Audits
- Penetration Testing
- Cloud Security & Security Ops Testing
- Source Code Review/Coding Standards
- Social Engineering
- Physical Security

Managed Services



- Supplier Evaluation Risk Management (VenDoor)
- Incident Response Preparedness
- Security Training for Developers - Annual Programme
- Managed Detection and Response (MDR)
- Virtual Information Security Manager
- OSINT/Threat Intelligence

Training



- Security Awareness Programmes
- Secure Coding School for Developers
- Bespoke Senior Exec Security Training
- Runbook training/ Scenario Workshops
- Phishing & Resilience Programmes
- Physical Security Awareness
- Online Assessment / CBT Developer Training

Compliance



- Policy Review & Creation
- 360° Assessment
- PCI Remediation Support
- ISO/ NIST/EU GDPR Standards Agreement
- Business Continuity Management
- IR Management Review
- ISO Readiness Programmes
- Office365 Configuration Review

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